Personality User's Guide:

DISC – Is your style above or below the energy line (50-point mark)?

D: How do you respond to problems and challenges?	Assertive (above) Reflective (below)
I: How do you influence others to your point of view?	Optimistic (above) Realistic (below)
S: How do you respond to the pace of the environment?	Steady (above) Flexible (below)
C: How do you respond to rules and procedures set by others?	Rule follower (above) Rule bender (below)

Checklist for communicating: 2-3 selections from Ways to Communicate and Ways NOT to Communicate

12 Driving Forces

Ideal Environment - Use this section to identify specific duties and responsibilities that your employee/supervisor enjoys.

Keys to Motivating – List 2-3 highlights about your employee's/supervisor's wants.

Keys to Managing - List 2-3 highlights about your employee's/supervisor's needs for optimum performance.

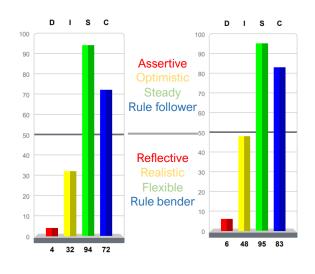
Fanni Gambero Chief Business Xcelerator

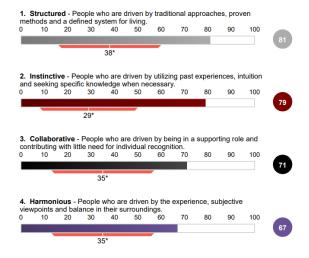


Adapted Style

Natural Style

Primary Driving Forces





Ways to Communicate:

- Provide a friendly environment.
- Take your time and be persistent.
- Support your communications with correct facts and data (I won't research if the data you give me is true)

Keys to Motivating:

- Time to adjust to changes as it relates to systems and structure.
- Private recognition for loyalty and service. (Just don't overdo it, give her
- Appreciation for her patient and steady following of the system and
- organization.

Ways NOT to Communicate:

- Talk to her when you're extremely angry. (Makes her shut down)
- Push too hard and be unrealistic with deadlines.
- Be vague; don't offer probabilities and opinions. (Tell me clearly what you want)

Keys to Managing:

- A consistent approach to apply past experience. "Historically"
- A non-threatening manager <u>who listens</u> to her balanced perspective.
- Assistance in adjusting to change by providing information and logic to keep organizational balance.

Ideal environment:

- Verbal recognition for established systems and processes where there is a successful outcome.
- Specific information to support the reasons for change.
- To be seen as a reliable and trustworthy team player working for the organizational system.

Notes: from Hungary, husband: Danny, son: Milan, daughter: Luna